



DG HOTELS

## Two Mile Inn Hotel

### Guest Services Directory

#### **Room to room phone calls**

Dial 1 followed by the room number you require. Example: to contact room 123 dial 1123.

#### **Phone calls**

To phone an outside line, please dial 9 followed by the number.

#### **Thady O' Neills Bar & Restaurant**

The well established Thady O' Neills is Part of the Two Mile Inn Hotel. You will be enhanced by the Olde world themed bar & restaurant that reflects the charm of bygone days.

Carvery lunch is available daily from 12pm & an extensive bar menu available from 3pm.

Opening hours are:

Monday - Thursday	11.00 am - 10.00 pm
Friday & Saturday	11.00 am - 10.00 pm
Sunday	11.00 am - 10.000 pm

#### **Breakfast**

Breakfast is served between 7.30 am and 10.30 am Monday - Friday and between 7.30 am and 11.00am Saturday and Sunday in the Pyramid Restaurant.

#### **Accommodation**

In addition to our daily service our staff will provide any extra items you may require i.e. Extra pillows, towels, tea/coffee sachets, milk. For reception please dial 0.

#### **Dress code**

Dress code in the restaurant & bar is smart casual.

#### **Check out time**

Check out time is 12.00 pm (noon). Arrangements can be made with the front desk should you wish to extend this. A fee may apply. Luggage can be stored at the front desk.

**Disabled guests**

For special assistance please contact the front desk.

**Do not disturb**

Please use the sign provided on your door handle to indicate that you do not want to be disturbed. If you do not wish to receive phone calls please advise reception.

**Wake up calls**

To arrange for a wake up call please contact the front desk.

**Irons**

Please contact reception by dialing 0 if you require an iron and ironing board brought to your room.

**Wireless LAN (WiFi)**

The Two Mile Inn hotel has a wireless internet service, WiFi. This service allows guests, with their own laptops, to access the internet without wires or cables and at a much higher speed than cables and at a much higher speed than traditional methods, (10 times faster than dial up or isdn). This service is available in the hotel lobby only.

**Hairdryer**

There is a hairdryer in each room located in the drawer.

**Fire Instructions**

Please familiarize yourself with the notice at the back of the bedroom door. For those with impaired hearing please notify the front desk. For your safety there are automatic fire detection and smoke monitors fitted throughout the hotel.

**Emergency**

In the event of an emergency please contact reception who will advise the manager on duty immediately.

**Children**

It is our policy to welcome children to the hotel however we do request that there are no children in the bar after 9.00 pm.

**Babysitting**

A babysitting service is available at an extra cost and is subject to availability with advance notice. Please contact the front desk.

### **Maintenance**

The utmost care is taken to ensure that your room is in perfect condition. Should you experience any defect please contact the front desk to ensure necessary action is taken immediately to rectify any problem.

### **Comments & Suggestions**

Your comments and suggestions are very important to us and can be submitted directly to a member of our management team.

### **International Phone Calls & Dialing Codes**

To place an international call please dial 9 for an outside line, wait for the dial tone then dial 00 followed by the international dialing code and then the number. Listed below for your convenience are the international dialing codes. Should a country not be listed please contact the front desk.

Example of dialing the UK: - dial 9 + 0044 omit the first 0 of the area code then the number.

<b>Country</b>	<b>Code</b>	<b>Country</b>	<b>Code</b>
America	1	Israel	972
Australia	61	Italy	39
Austria	43	Japan	81
Belgium	32	Netherlands	31
Canada	1	New Zealand	64
Denmark	45	Norway	47
Finland	358	Portugal	351
France	33	South Africa	27
Germany	49	Spain	34
Hong Kong	852	Sweden	46
Iceland	354	Switzerland	41

AT&T operator - dial 9 for outside line followed by 1800 550 000

MCI operator - dial 9 for outside line followed by 1800 551 001

Sprint operator - dial 9 for outside line followed by 1800 552 001

### **Credit Cards**

We accept most major credit cards Visa, MasterCard, Laser and American Express.

### **ATM**

There is an ATM located a short drive from the hotel, please ask a member of reception for directions.

### **Banking facilities**

There are several banks located within a few minutes drive from the hotel.  
Banking hours are as follows: Monday - Friday 10.00 am - 4.00 pm

### **Car parking**

There are ample car parking facilities which are complimentary to our guests.

### **Church services**

*Roman Catholic*

Christ the King, Caherdavin (a short drive from the hotel)

Mass times: vary (summer and winter)

Holy Rosary, Ennis road (a short drive from the hotel)

Mass times: vary (summer and winter)

### **Cinema**

The Limerick Omniplex is located at the crescent shopping centre, Dooradoyle.  
For cinema show times please contact 061-305007.

### **Doctor & Dentist**

Please contact the front desk who will gladly make any necessary arrangements.

### **Chemist**

The closest chemist is a short drive from the hotel, please ask reception for further details.

### **Mail**

The front desk will be delighted to post any letters or postcards.

### **Fax**

A faxing facility is available at the front desk at an extra charge.

### **Messages**

The front desk will be happy to take any messages in your absence and have them delivered to your room.

### **Hairdresser**

Jazz Hairdressers, Caherdavin. 061-329785

**Florists**

The reception will be happy to assist you with any requirements you may have.

**Lost property**

If an item is found it will be kept, please contact reception for queries.

**Luggage**

Should you require assistance with your luggage please contact the front desk.

**Pets and animals**

We regret that animals are not allowed in the hotel except for guide dogs who are allowed in all areas in the company of their owners.

**Shopping**

Limerick is a haven for the shopping enthusiast with many department stores and boutiques located in the city centre and a short drive will take you to the crescent shopping centre which has free parking available to its customers.

**Taxis**

Should you require a taxi please contact the front desk.

**Tipping policy**

There is no service charged on bills. Should you wish to reward a staff member for good service please feel free to do so at your own discretion.

**Tourist information office**

This office is located on Arthurs Quay in Limerick City – telephone number 061-317522.

**Car hire**

If you wish to hire a car the following is a list of local car hire companies:

Budget rent a car	061 471361
Irish car rentals	061-226300
O Mara Freeway Car Hire	061-451611

**Public Transport**

Limerick City and Shannon Airport is well supplied by Bus Eireann. A timetable for these routes is available at reception.

### **Airline reservations**

For flight information the main airline telephone numbers are listed below:-

Aer Arann:	0818 210210	<a href="http://www.aerarann.com">www.aerarann.com</a>
Aer Lingus (Dublin)	01 8866705	<a href="http://www.aerlingus.com">www.aerlingus.com</a>
(Shannon)	0818 365000	
(Cork)	0818 365123	
British Airways	1890 626747	<a href="http://www.ba.com">www.ba.com</a>
Continental Airlines	1890 925252	<a href="http://www.continental.com">www.continental.com</a>
Delta Airlines	1800 768080	<a href="http://www.delta.com">www.delta.com</a>
Ryanair	01 6097800	<a href="http://www.ryanair.com">www.ryanair.com</a>

### **Airports**

The main airport telephone numbers are listed below should you require any further information please contact the front desk.

Dublin airport	01 8141111
Cork airport	021 4313131
Shannon airport	061 712000
Waterford airport	051 875589